

## **Refunds Policy**

Simplified Business Marketing (SBM) will accept the cancellation of product packages within seven (7) days of product purchase from the customer who originally purchased the item.

For all cancellations and refunds, taxes will apply and be charged to the customer.

To coordinate a cancellation or refund, you must email our Customer Service Department at [customerservice@simplifiedmktg.com](mailto:customerservice@simplifiedmktg.com) prior to the expiration of the seven (7) day return period. Our Customer Service Department will provide you a return authorization code. No cancellations or refunds will be accepted without a return authorization code, after which a refund will be processed.

## **Payment Policy**

Full payment of product packages are due at time of purchase, unless otherwise agreed and authorized in writing by management or accounting staff of SBM.

Payments for our products and packages can be made using Visa/ MasterCard /American Express, PayPal or by Check made out to: Simplified Business Marketing.